

INTERNATIONAL PERSONAL BANKING



Single User with Internet Banking Only  
No SBG Mobile

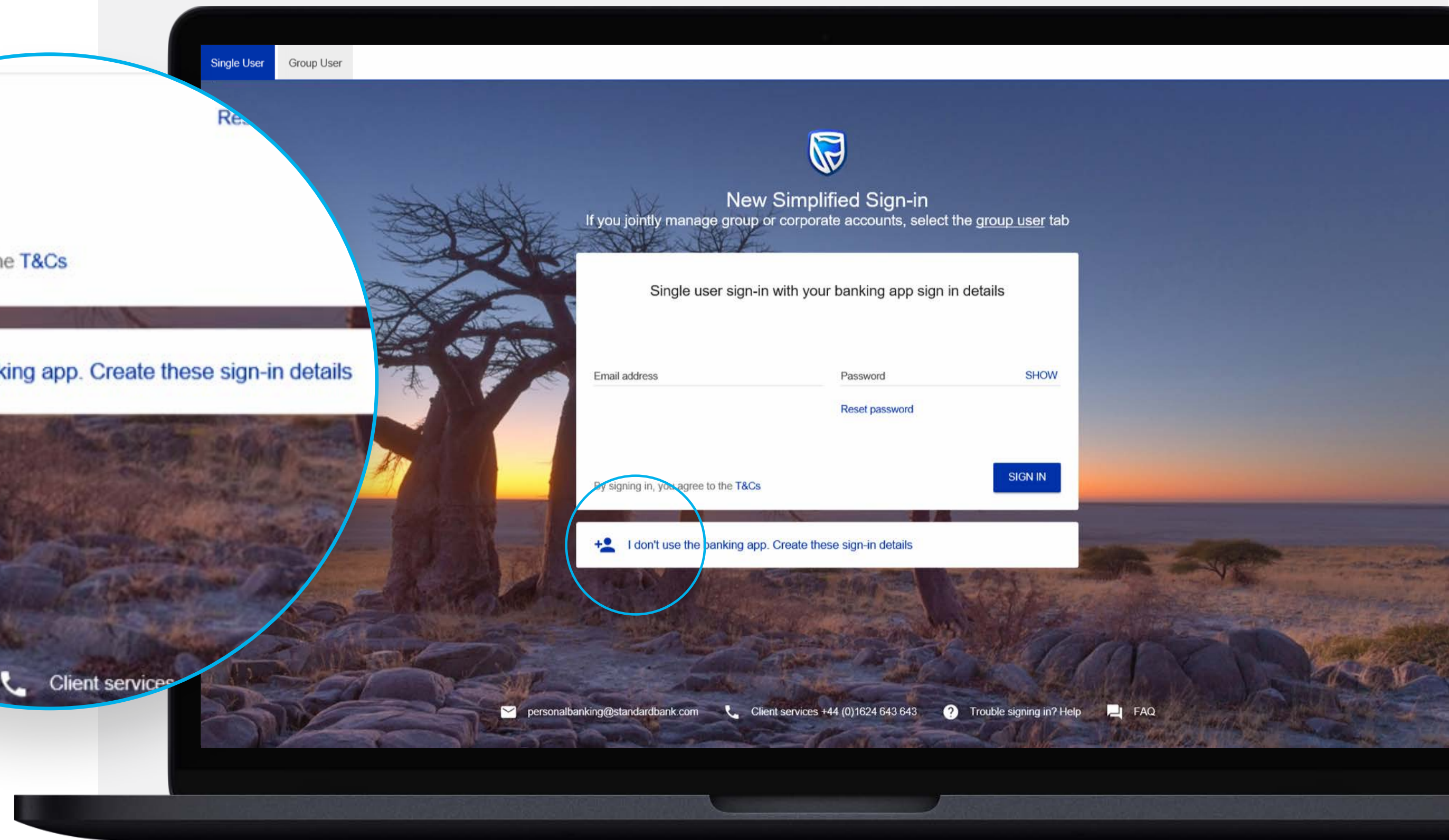
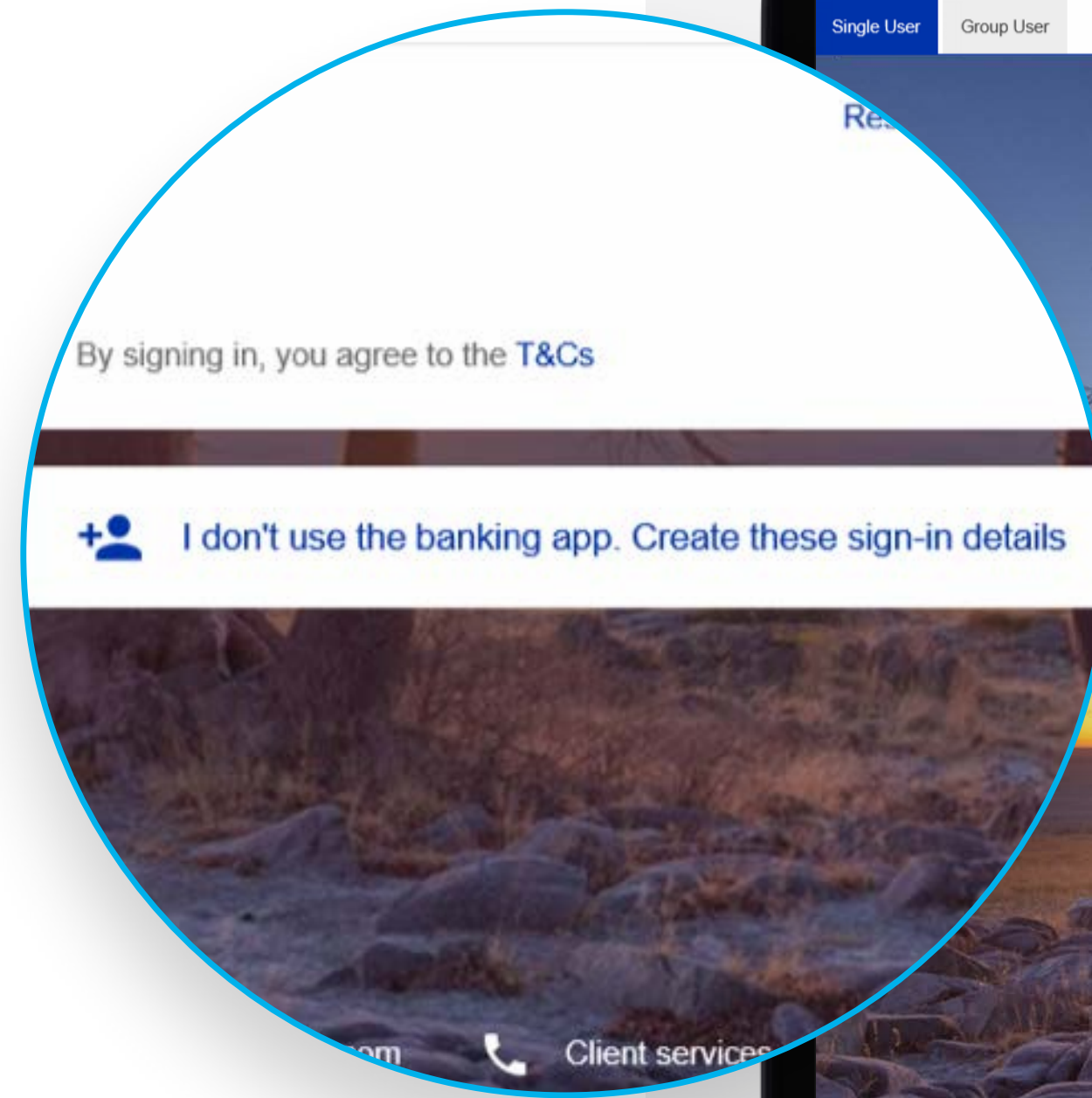
Standard Bank Moving Forward™



# STEP ONE

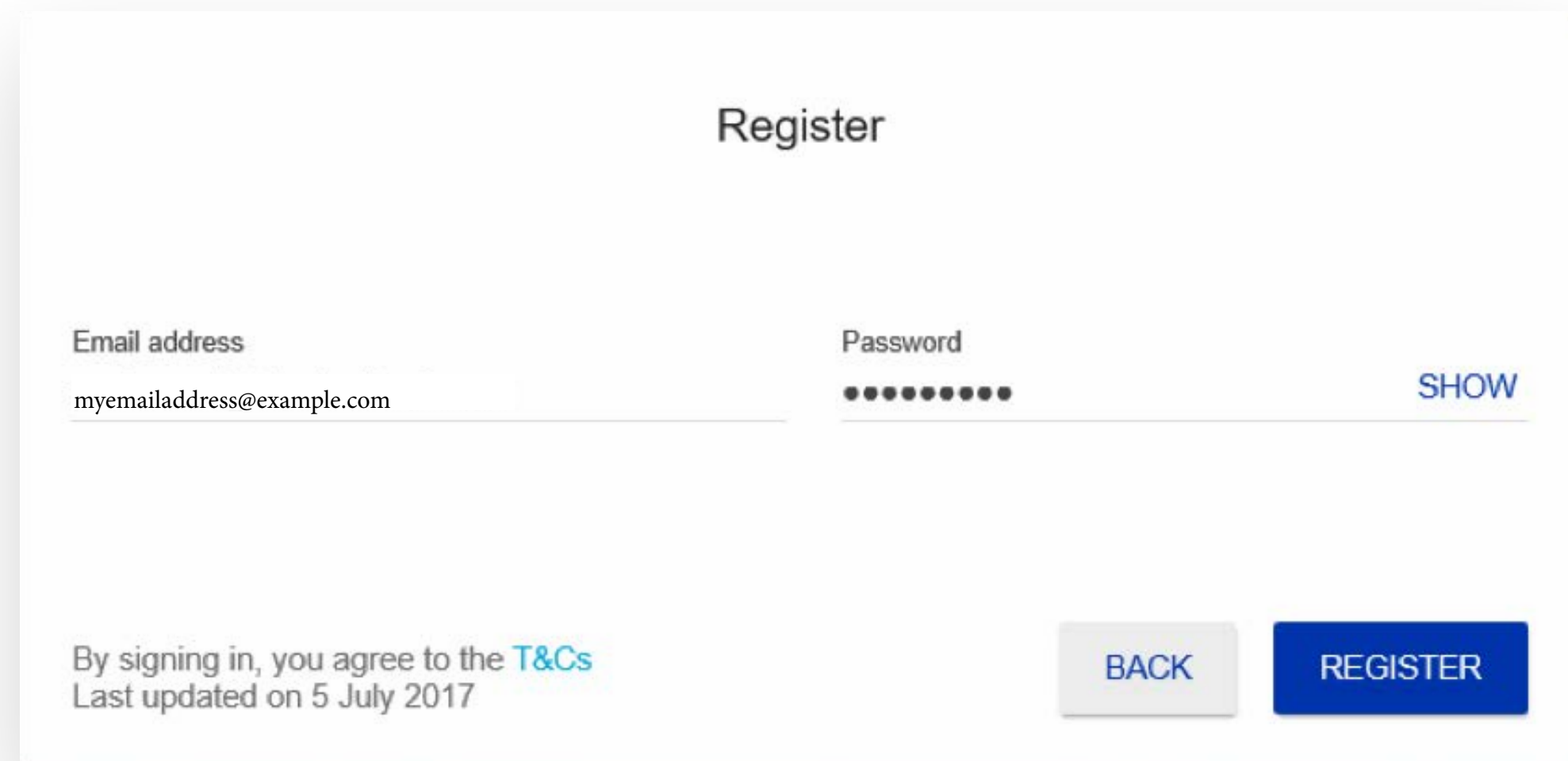


Click on “I don’t use the banking app. Create these sign-in details”.



# STEP TWO

Enter email address and password combination the user wants to register with and will use to sign in with in the future.

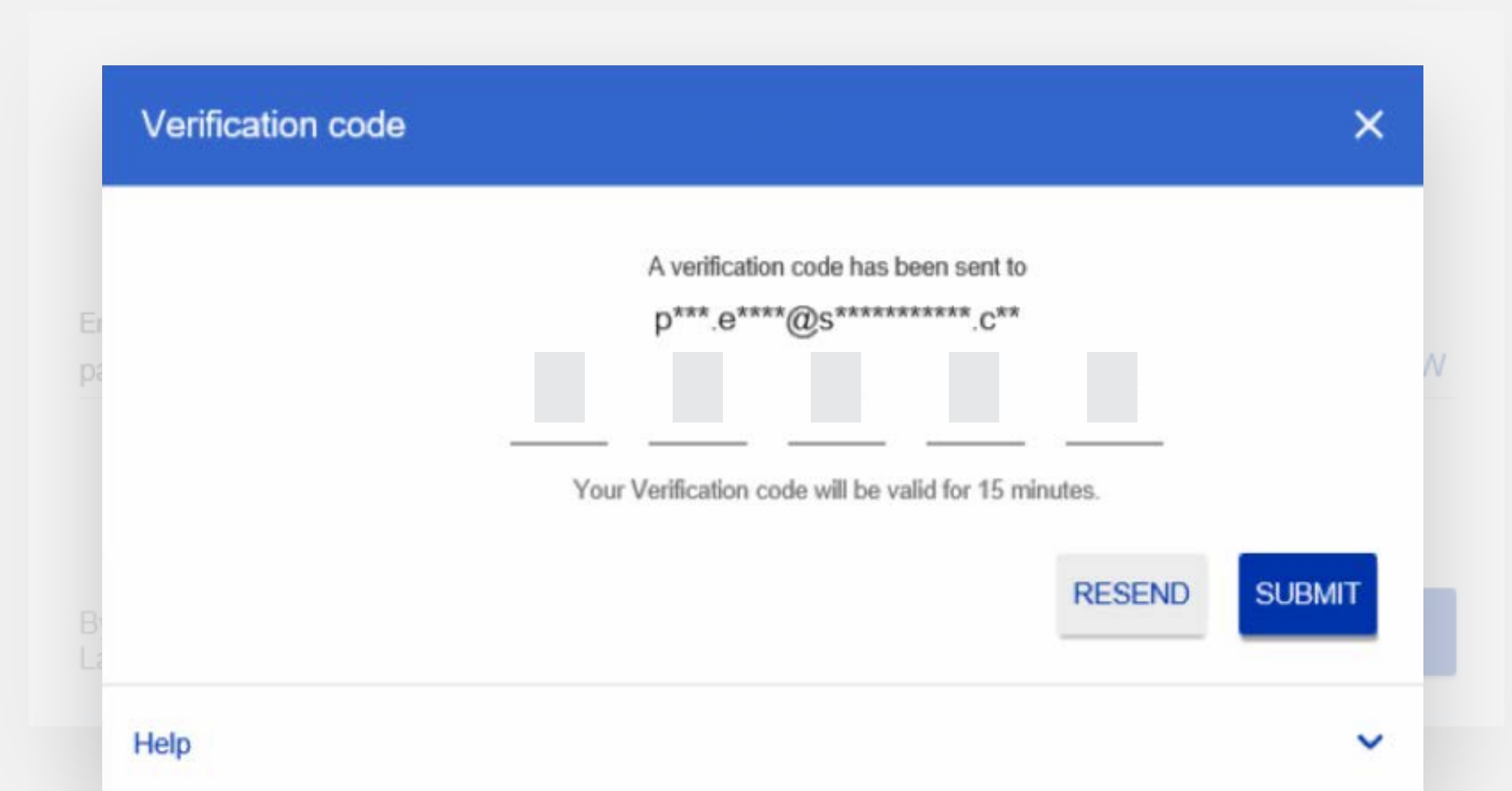


The screenshot shows a 'Register' form with two input fields: 'Email address' containing 'myemailaddress@example.com' and 'Password' with masked characters. A 'SHOW' link is next to the password field. At the bottom, there is a 'BACK' button, a 'REGISTER' button, and a link to 'T&Cs' with the text 'By signing in, you agree to the T&Cs Last updated on 5 July 2017'.

# STEP THREE



A One-Time-PIN will be sent to the email address used to register. Enter this 5 digit PIN code and click SUBMIT.



The screenshot shows a 'Verification code' dialog box. It contains the text 'A verification code has been sent to' followed by a masked email address 'p\*\*\*.e\*\*\*\*@s\*\*\*\*\*.c\*\*'. Below this is a 5-digit PIN input field with five empty boxes. A message states 'Your Verification code will be valid for 15 minutes.' At the bottom right are 'RESEND' and 'SUBMIT' buttons. A 'Help' link is at the bottom left.



# STEP FOUR



New sign in details have been created. Now the user needs to link their account(s) using their ICN, memorable date and password they use to sign in to the old site. Click “Continue” to link accounts - even if they’ve forgotten their password/memorable date.



If the user **is not registered for Internet Banking**, they should click Register for an ICN and they will be taken to the registration page.

**1 New sign-in details**  
You'll use your email address and password to sign in on the banking app or online banking

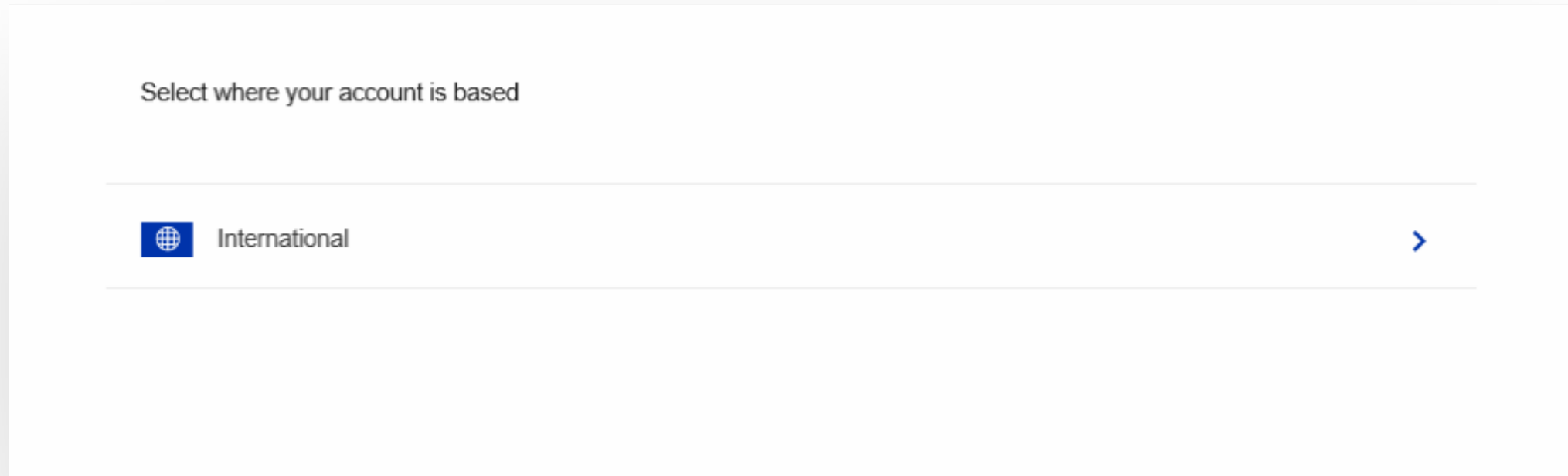
**2 Link your accounts**  
You'll need your Internet Client Number (ICN) details to link your accounts. Don't have these details? Tap register

**3 View your accounts**  
Once linked, you'll have a full view of all your accounts

REGISTER FOR AN ICN CONTINUE

# STEP FIVE

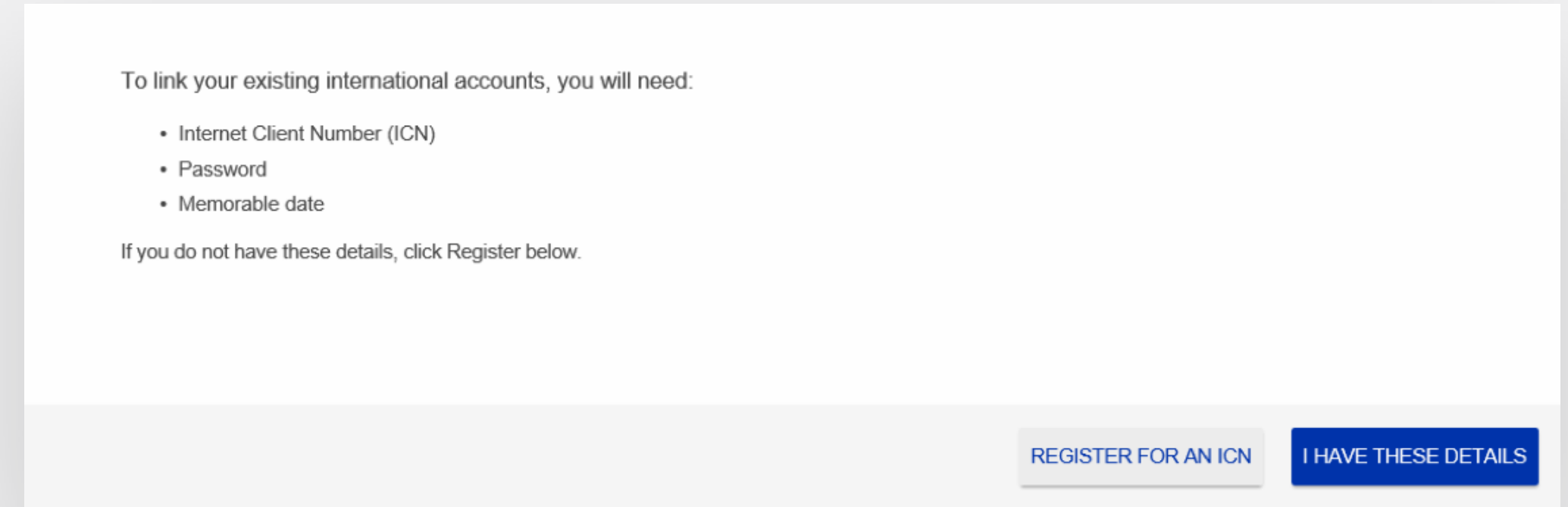
Select “International”.



# STEP SIX



Select “I have these details” (even if the user has forgotten them - there is the option to reset).




# STEP SEVEN



Enter ICN, Memorable Date and Password the user uses to sign in to the old site.


Or select “Forgotten password or memorable date” if necessary. The user will be taken to the old site reset page and will follow the old process.

 Enter your International online banking details


**Internet Client Number**  
Required

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Internet banking password SHOW

Memorable date  
yyyy-mm-dd 

[Forgotten password or memorable date](#)

 **Name your dashboard**  
Your international accounts will be added to this dashboard

My dashboard

[What is a dashboard?](#)

User Verification	
Internet Client Number	<input type="text"/>
Customer / Group Number	<input type="text"/>

# STEP EIGHT

Once details entered, you can give the dashboard a name such as “My Personal Accounts”. Then select “Link Account”.

Enter your International online banking details

Internet Client Number

Internet banking password SHOW

Memorable date 📅

Forgotten password or memorable date

**🏠 Name your dashboard**  
Your international accounts will be added to this dashboard

My Personal Accounts

[What is a dashboard?](#)

BACK LINK ACCOUNT

# STEP NINE



Accounts now displayed.  
(To link up another ICN, click “Add accounts” and repeat the process from step 5 onwards).

Account Holder Name  
Account Number  
Available balance  
AUD 0.00  
Latest balance  
AUD 0.00

Account Holder Name  
Account Number  
Available balance  
USD 19.58  
Latest balance  
USD 19.58

Account Holder Name  
Account Number  
Available balance  
GBP 6.00  
Latest balance  
GBP 6.00

Account Holder Name  
Account Number  
Available balance  
EUR 7.60  
Latest balance  
EUR 7.60

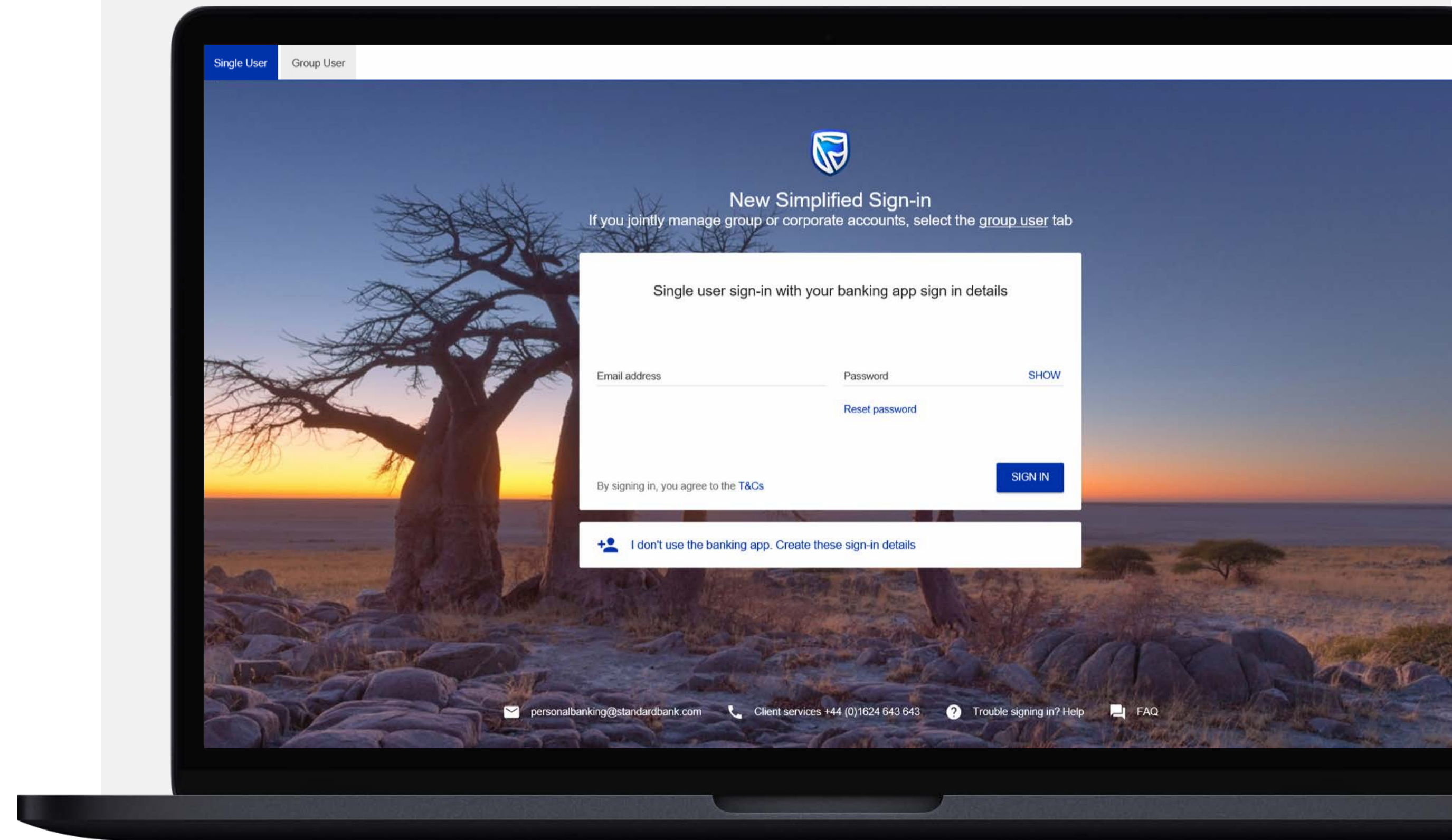
+ Add accounts

- Click on account to display account transactions.
- To nickname individual accounts, hover mouse over the account holder name and select the pen icon when it appears.



# STEP TEN

All future sign-ins use their email and password combination.





INTERNATIONAL PERSONAL BANKING



THANK YOU /

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